



# Aotearoa New Zealand 2021

Responsible investing. The new normal.

## Refund policy

Cancellations must be made in writing to [events@responsibleinvestment.org](mailto:events@responsibleinvestment.org)

### **Cancellation by the ticket holder**

Cancellations received at least 28 days (6<sup>th</sup> of May) before the start of the conference will receive a full refund.

Cancellations received between 14 and 28 days before the start of the conference will receive a refund of 50% of the ticket price paid.

Cancellations received within 14 days of the start of the conference will not receive a refund.

### **Cancellation by RIAA**

Under extreme circumstances, for example a natural disaster or direction from government due to a terrorism or health related threat, RIAA may cancel the conference.

In the event of a cancellation, RIAA will refund 50% of ticket price to all registrants.