

Refund policy

Cancellations must be made in writing to events@responsibleinvestment.org

Cancellation by the ticket holder

Cancellations received after the 1st of July 2020 will receive a refund, less 50% of the ticket price paid.

Cancellations received after the 1st of November 2020 (within 28 days of the start of the online conference) will not receive a refund.

Cancellation by RIAA

Under extreme circumstances, for example a natural disaster or direction from government due to a terrorism or health related threat, RIAA may cancel the conference.

In the event of a cancellation, RIAA will refund at least 50% of ticket price to all registrants. The actual amount refunded will depend on how much RIAA is refunded from ICC under the force majeure clause (Clause 16 in the agreement).