

A person wearing a bright yellow uniform is pushing a blue cleaning cart. The cart has a large blue bucket on top and a silver metal basket on the side containing a yellow sponge. A mop is leaning against the back of the cart. The person is walking on a light-colored tiled floor. In the background, there is a glass door or window. The left side of the image features a large, abstract graphic with a yellow and maroon curved shape.

RIAA member  
Human Rights Working Group

## **Human Rights & Technology**

May 2020



**Commissioner Edward Santow**  
**Australian Human Rights Commission**

# USING AI TO MAKE DECISIONS







**WHAT DOES OUR COMMUNITY WANT?**

Why  
am I not  
eligible?

9 out of 10

Australians believe  
the government  
should provide an  
explanation for an  
AI decision that  
affects them.

Source: Essential Media, The Essential Report –  
Human Rights Commission, 26 July 2019 (88% of  
1,091 respondents)



Australian  
Human Rights  
Commission

Would  
you trust AI  
to choose you  
for a new job?

Only  
**30%**

of Australians are  
comfortable with  
recruitment  
companies using AI  
to scan CVs.

Source: Essential Media, The Essential Report –  
Human Rights Commission, 26 July 2019 (30% of  
1,091 respondents)



Australian  
Human Rights  
Commission





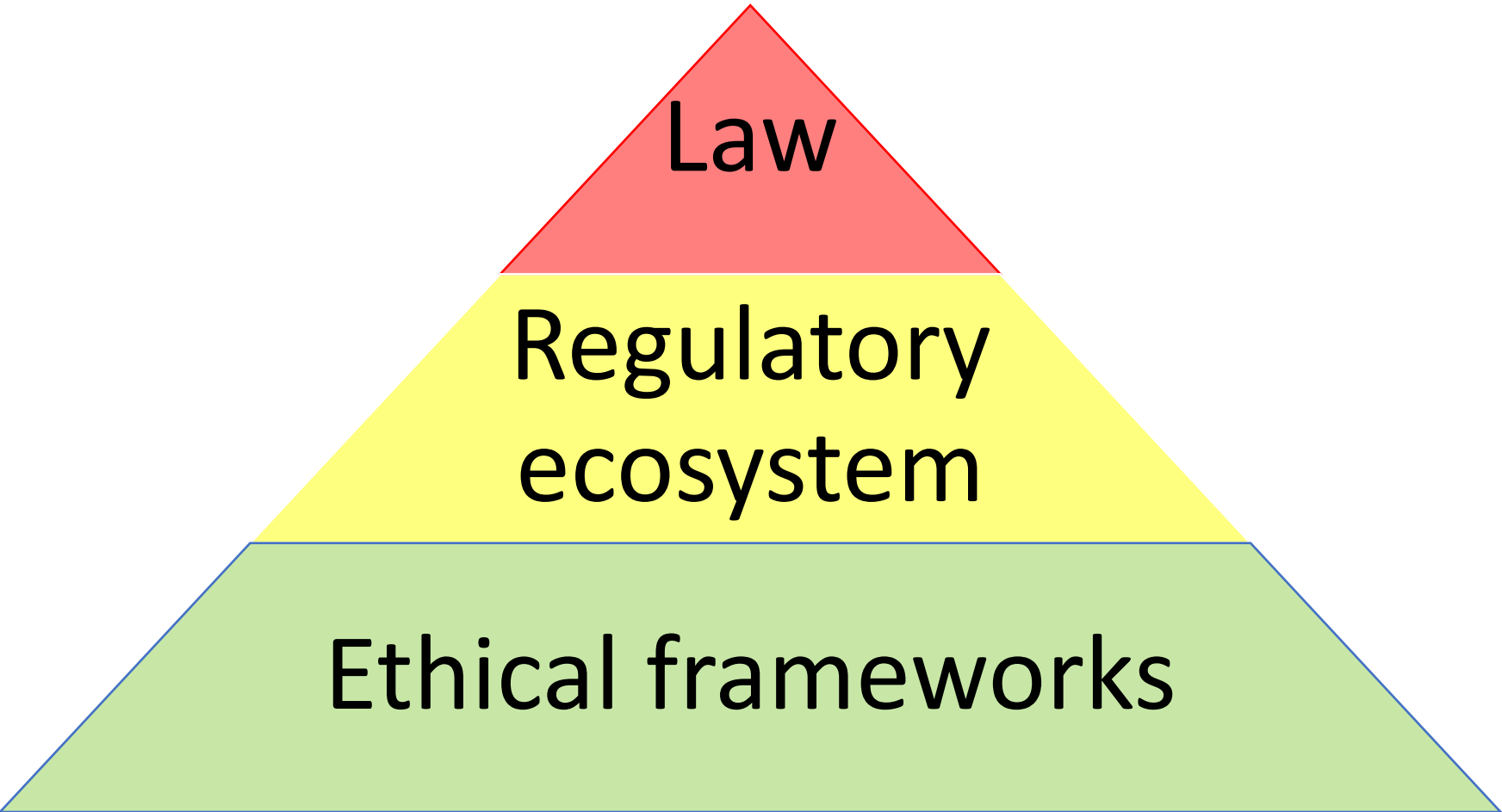
**IS THIS ALL JUST A QUESTION OF 'ETHICS'?**

Imagine you see a sign like this in a shop today...



Source: Wikimedia (above); aclu.org (right)

# A regulatory hierarchy





Australian  
Human Rights  
Commission

# Human Rights and Technology

DISCUSSION PAPER • DECEMBER 2019



[tech.humanrights.gov.au](https://tech.humanrights.gov.au)





Express your interest in the follow up event:

Human rights and technology – investment sector  
consultation led by Commissioner Santow

Tuesday, May 12<sup>th</sup> at 14:00 AEST

Check your inbox for a copy of these slides and a  
reminder to register for next week's event